



CUSTOMER CREDIT CARD POLICY

Mastercard, Visa, American Express and Discover are accepted for these fees & services:

- Film permits
- Parking Space Rentals
- Street Closure Fees

Honoring cards

- We cannot honor expired credit cards.
- The signature on the receipt must match the signature on the credit card.
- If there is no signature on the card, we will check your photo ID.
- We accept credit card payments in person, not over the telephone.

Refunds

All transactions, including sales and refunds, settle after the close of business every day. If we make an error in processing your credit card payment, we will refund your credit card as soon as we become aware of the error, and the refund will settle that evening.

If you are returning merchandise or have been approved to receive a refund for some reason other than a processing error, your refund will be issued in the form of a check.

**Credit card payments are also accepted by Active Living, Municipal Court, and may be accepted for some special events. Active Living does not accept Discover. Please check with the department providing the service for payment details.*

Version 2.0, Effective Feb 1, 2012